

Readers Warranty

Responsibility

Eye Communication Systems, Inc. will replace, free of charge, any parts except lamps or glass, proven to be defective for one year from the date of shipment. This includes standard parts, products and materials only.

Warranties

Warranties are to be satisfied through dealers. Dealers are responsible for any labor required to replace defective parts for the first 90 days of the warranty. If Eye Com Systems, Inc. performs the labor, the selling dealer is liable for any labor charges at the flat rate of \$20.00 per hour.

Eye Com Systems, Inc.'s responsibility shall not, in any event, exceed the cost of materials or labor specified herein. In no event shall Eye Com Systems, Inc. be responsible for any consequential damages of any kind or for personal injury of any kind.

Shipping Damages

Eye Com Systems, Inc. is not responsible for shipping damages. It is the responsibility of the customer and the dealer to check each reader upon receipt and to process any required claims with the delivering carrier, with the exception of UPS. For UPS claims, save all packing materials, contact UPS for an inspection, then contact Eye Com Systems, Inc. It is important when making a claim that the packing material is retained.

Returned Goods Authorization

Any Materials or readers under warranty must have assigned to them a Returned Good Authorization (RGA) number, marked clearly on the exterior of the package or it will not be accepted.

Freight

The dealer or customer will bear the cost of the freight, except if the warranty liability is determined to be the responsibility of Eye Com Systems, Inc.

Credits

Warranty replacement materials will be invoiced to the dealer at the published spare parts prices. Credit will not be issued until defective parts are returned to Eye Com Systems, Inc. This must be done with a Returned Goods Authorization number. After verification of defective parts, credit will be issued.

Repairs

Readers or materials returned to Eye Com Systems, Inc. for repair will be billed at the listed spare parts price, plus \$20.00 per labor. Freight charges will be covered under warranty or paid for by the dealer or customer.